

Republic of the Philippines

Department of Education

REGION IV-A SCHOOLS DIVISION OF QUEZON PROVINCE



16 March 2023

DIVISION MEMORANDUM DM No. 24, s. 2023

DEPED E-MAIL ACCOUNT MANAGEMENT

To: Assistant Schools Division Superintendents
SGOD and CID Chiefs
Education Program Supervisors
Education Program Specialists
Unit/Section Heads
Teaching and Non-Teaching Personnel
All Others Concerned

- 1. In relative to DM 213, s. 2018, re: Utilization of DepEd E-mail Accounts for Official Transactions and/or Communication, DM 120, s. 2018 re: Reiteration on DepEd E-mail Account and DM No. 320, s. 2021, re: Official School DepEd Email. It covers the Central Office system log-in accounts of DepEd E-mail that aims to facilitate more efficient process of transmittal and exchnage of information and correspondence with the accountability of the end-user. It is the official E-mail used by the DepEd Employees for Teaching and Non-Teaching and Schools which is used in official transaction in the government and other log in credentials in DepEd Systems.
- 2. The following policy shall be observed by the ICT Section:
 - ensure that all end-users with online accounts in the DepEd systems are utilized in official manner.
 - b. provide resetting and creating of new account upon the request of the end-user
 - c. secure admin accounts all the time
 - d. report to the Regional Office once the end user reported a malicous hacking attack

DEPEDQUEZON-TM-SDS-04-009-003



Address: Sitio Fori, Brgy. Talipan, Pagbilao, Quezon

Trunkline #: (042) 784-0366, (042) 784-0164, (042) 784-0391, (042) 784-0321

Email Address: quezon@deped.gov.ph Website: www.depedquezon.com.ph

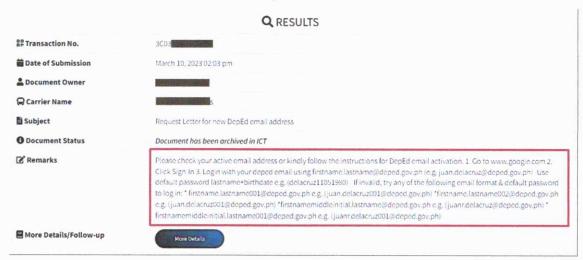


Republic of the Philippines

Department of Education

REGION IV-A SCHOOLS DIVISION OF QUEZON PROVINCE

- 3. To simplify the process, the following procedure shall serve as a guide in requesting NEW DepEd Email Account:
 - a. The requesting party submit request to the nearest Records Section/Sub-Offices through their liason officer together with the following requirements:
 - 1. Letter of Request address to SDS thru ICT Section indicating employee no., fullname, birthdate and personal email
 - 2. Photocopy of School ID
 - b. The Records Section forwards the document to the Personnel Section for employment verification of the requesting party. Once verified, it forwards the document to the ICT Section.
 - c. The ICT Staff records and checks the completeness of the data then creates DepEd Email. Incomplete data will not be processed otherwise it will return to the Records Section with remarks of what is missing.
 - d. Tracking status of the request can be accessed through this website www.depedquezondts.com.ph. Please always see "Remarks" portion for the instructions on Activation of New DepEd Email.



DEPEDQUEZON-TM-SDS-04-009-003



Address: Sitio Fori, Brgy. Talipan, Pagbilao, Quezon

Trunkline #: (042) 784-0366, (042) 784-0164, (042) 784-0391, (042) 784-0321

Email Address: quezon@deped.gov.ph Website: www.depedquezon.com.ph



Republic of the Philippines

Department of Education

REGION IV-A SCHOOLS DIVISION OF QUEZON PROVINCE

- In addition, the following procedure shall serve as a guide in requesting NEW School DepEd Email and Resetting of DepEd E-mail
 - a. The requesting party must filled up the online request form thru this link:

https://tinyurl.com/RequestDepEdEmailReset

- b. The ICT Staff checks the details of the request. Once complete, it resets the DepEd E-mail, otherwise, it will coordinates the needed information to the requesting party through email.
- c. After the reset, the ICT Staff records the transaction and sends instruction on how to activate DepEd E-mail Account to the personal email address of the requesting party while deped email of the ICT Coordinator for School Account.
- 5. Immediate dissemination of this Memorandum is earnestly desired.

ELIAS A. ALICAYA, JR., EdD A

Assistant Schools Division Superintendent

Decar

Officer In-Charge

Office of the Schools Division Superintendent



Email Address: quezon@deped.gov.ph Website: www.depedquezon.com.ph